

Quality and Environmental Policy

The company mission is to provide its clients with wide range of value added, complete, high quality, affordable and 'state-of-the-art' geoinformation services based on the Earth Observation technology. GISAT brings to its domestic and international clients complete portfolio of services starting from satellite data and geomatics software distribution, through specialized image and GIS data processing and analysis, up to advanced geoinformation products and services. Based on the long-term presence on the geospatial market and extensive experiences from the past projects GISAT has established sustainable and reliable partnerships with its clients and partners.

Gisat is committed to continuously improve the Quality Management System to boost the quality of provided services and clients' and partners' satisfaction.

To guarantee the satisfaction of our clients we are obliged to anticipate their needs, to adhere to the agreed deadlines and other contractual obligations, to permanently increase the expertise of our employees, to collaborate with high-quality suppliers and to comply with all relevant legal and safety regulations. At the same time we are focused to improve the efficiency of the Quality Management System, particularly through the defined goals and supervisory policy.

The management of the company is committed to comply with all relevant environmental legal directives and to apply environmentally friendly technologies and procedures. Considering the type and range of provided services we recognize the need to give priority to minimizing the environmental impacts of:

- business travel

Through implementing of e-collaboration principles (tele/videoconferences instead of traveling, use of public transport and railway service, ...).

- running of company office

Through implementing of paperless office principles (DMS, electronic generation and exchange of documents, printing on both sides, ...).

At the same time we are obliged to permanently evaluate and update environmental goals given within the scope of the Quality Management System. Within the frame of collaboration with our partners and suppliers we request respecting of these goals and compliance with all relevant environmental legislation.

We expect from our employees high-quality, responsible and motivated work, mutual trust and willingness to satisfy the company needs and clients' requirements. Each person, as an individual or as a team member, has to understand and fulfill his or her responsibility within the frame of the Quality Management System and environmental protection principles. Our effort is to increase the satisfaction of all employees, to contribute to good human relations and to respect individual needs of each employee.

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Position	QMS manager	QMS manager	Executioner
Date	30.9.2009	30.9.2009	30.9.2009